

MONTHLY NEWSLETTERS printed on the back of the bills are designed to keep you informed about important issues and events in our community. Take a moment to review the back of each bill so you can stay up-to-date. Additionally, the newsletters will be posted on our web page rollinghillsglencairn.com.

WATER SYSTEM: We are pleased to announce that, as of February 2025, our water treatment facility is managed by **Oak Harbor Water Management, LLC**. For **After-Hours Water Emergencies** call **360-540-4442**. *Please use this number for emergencies only.*

- **Billing Clarification:** If you call Oak Harbor Water Management, for services related to your property's water line, and RHGC is billed for that service, the charges will be passed on to you, the customer.
- **General Inquiries:** For questions about water quality, meter locations or assistance in determining who to contact, please call the **Rolling Hills Glencairn Office** at **360-678-7446**.

The **COMMUNITY DOCK, BEACH AND PIER** are private membership amenities available for your enjoyment. To access them, you will need a keycard. If you don't have one yet, simply contact the office. Limit 1 per household. The float will return by Memorial Day weekend and will remain in place through Labor Day. This facility is for **day use only**, and there is no overnight moorage.

The **BASKETBALL COURT** and **BASEBALL FIELD** are available on a first come, first serve basis. For evening play, there's a push button light on the light post. The basketball court **closes at 10pm**, please be considerate and refrain from playing after this time.

Water Filtration System Update

We hope you've noticed improvement in the quality and taste of your water.

The new biological filtration system at Rolling Hills-Glencairn is now fully operational, enhancing water quality by pretreating with potassium permanganate and using naturally occurring bacteria to remove ammonia. This innovative process relies on nitrification, where beneficial bacteria convert ammonia into nitrate, reducing the need for chemical disinfectants like chlorine. Stable chlorine levels mean less reliance on chemical disinfectants, resulting in better-tasting and safer water overall. While the system is successfully running, we are continuing to fine-tune chemical adjustments to optimize performance and ensure the best possible water quality for our community.

In addition to this update, we have replaced all three bubbler system motors. These bubblers play a vital role in aerating the water in the large reservoir, enabling chlorine to off-gas effectively. Furthermore, the fan located at the top of the reservoir, which aids in exhausting off the gas, has been replaced as well.

It's important to note that the water filtration process that removes iron and manganese does not soften water. As Rolling Hills-Glencairn naturally has hard water, individuals may wish to install their own water softeners if desired.

On-Site Waste and Trash Storage

There have been recent complaints about improper solid waste storage and disposal in the community. To ensure a safe and sanitary environment, here are the guidelines for proper solid waste and trash handling.

Owners or occupants are responsible for keeping containerized solid waste stored safely. Containers must be durable, corrosion-resistant, and water-tight to prevent leaks and nuisances. Reusable containers should have tight-fitting covers, be rodent-proof, and, if manually handled, not exceed 32 gallons in capacity. Detachable containers must be designed to minimize odors and windblown litter. Additionally, putrescible (putrefiable) waste must be removed at least every 14 days or more frequently if necessary. On-site storage in the back of an open trailer or on the ground is not acceptable.

Consequences & Reporting Violations

Failure to comply with these regulations may result in fines or enforcement actions by Island County and the Community. If you notice violators in your neighborhood, you can report them to Island County Public Health. For more details on Solid Waste disposal and recycling, visit the Island County Public Works, Solid Waste website. Burning Garbage is NOT allowed! Everyone knows when you do!



If you have questions, complaints or need information in Island County, please call:

Building Permit Requirements, Decks and Fences	Building Division	360-679-7339
Trash, Sanitation, Septic Issues	Environmental Health	360-679-7350
Home Businesses, Zoning or Land Issues, R.V. Complaints	Code Compliance	360-678-7809
Outdoor Storage of Junk or Junk Vehicles	Code Compliance	360-678-7809
Roads, Mowing & Ditch Maintenance	Road Department	360-679-1331 or 360-675-2004
Drainage, Abandoned Vehicle & Right of Way obstructions	Public Works	360-678-7813
Noise, Animal Control, Dog & Cat Complaints, Speeding	Island County Sheriff	360-679-9567 non-emergency