**November 2024 Billing Newsletter**

**Water meters** are physically read every month. Vegetation and debris is creeping around many water meter boxes. Remove any grass, dirt, rocks, vines, overhanging trees & limbs, etc around your meter boxes. If Rolling Hills Glencairn hires someone to clear around your meters, the clean-up fees will be passed on to you.



The clubhouse is available to rent for your winter events. It has a small kitchen, tables & chairs and is $40 per day. Use of a dumpster is an additional charge, if needed. Weekends can fill up fast, call the office to schedule or check our website for availability.

**Mail theft** becomes more common during the holidays. Would-be thieves are looking for money, checks, and gift cards. USPS, UPS, Amazon, and Fed EX vehicles may be followed to steal packages left on doorsteps. Discourage these thefts by checking your mail every day or have a trusted neighbor collect your mail & packages for you. Another location may also be a safer place to have packages delivered.

**Rodents** – During cold weather rats and mice look for shelter in your home, outbuildings and even cars. Clean up rubbish piles and use tight fitting lids on garbage cans. Eliminate food sources such as pet food & birdseed. Seal all openings as small as ¼ inch. Use the correct sized trap for rats or mice & use plenty of them in active rodent areas. There have been reports of increased rodent activity in the area.

**j0411558North Whidbey Help House**- Are you in need of help this Thanksgiving? Thanksgiving food basket, registration is **Friday, November 1st through Friday, November 15th**. Anyone 18 years and older in the household must provide an ID, including a physical address. Registrations after November 15th will be by waitlist. It is anticipated that everyone that needs a basket will receive one. If you have any questions, please call the Help House at 360-675-0681.

It’s been a tough year for many families, if you are behind on utility payments, call the utility directly or visit [www.utc.wa.gov](http://www.utc.wa.gov) for more information. There are government assistance programs that can help.

MCj03126680000[1]The windy season has started and power outages are to be expected. During a power outage your water pressure will be lower than normal. (Normal is 60-75 PSI, during an outage it may be 26-30 PSI) It is only enough for a drink, water on hand and a slow refill on a toilet. In the event of a long-term outage, use water only as necessary & do not expect to have unlimited access. Remember that septic pumps are not always connected to your generator.

**Thanksgiving Office Schedule** - The Rolling Hills-Glencairn Community Service office will be **closed** Thursday, November 28th so that office staff may spend the Thanksgiving holiday with their families. We hope you have a Happy Thanksgiving as well. **Office hours are: 9am-2pm, Monday–Friday (unless otherwise posted).**

j0424828[1]The next Board of Trustees meeting is scheduled for **Tuesday, November 12, 2024,** at 7pm at the clubhouse. All members are invited and encouraged to attend.