# Many residents in our community have reported “Unknown Service Line Material” in the recent residential water lines survey or they did not report at all. This notice is required to be sent to all those homes as a precaution.

# If you reported your service lines are NOT lead, please disregard this notice.

### Rolling Hills Glencairn Community Service, Inc. (RHGC) is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

### RHGC has determined that a portion or the entire water pipe (called a service line) that connects your home to the water main is made from unknown material therefore may be lead. Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

# Diagram of a house with a service line

## Identifying Service Line Material

To help determine the material of your service line, please **RHGC via email and/or visit our website at rollinghillsglencairn.com.** EPA developed an online step-by-step guide to help people identify lead pipes in their homes: [Protect Your Tap: A Quick Check for Lead](https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead).

## Health Effects of Lead

*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems. \**

\*Text in italics is required and cannot be changed.

## Steps to Reduce Lead in Drinking Water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information. It is not intended to be a complete list. It does not imply that all actions equally reduce lead in drinking water.

**Use your filter properly**. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, [visit EPA’s filters to reduce lead website](https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead).

**Clean your aerator.** Regularly remove and clean your faucet’s screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

**Use cold water**. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

**Run your water.** The more time water has been sitting in pipes providing water to your home, the more lead it may contain. Before drinking, flush your home’s pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. [Include tailored flushing information, if appropriate, or add following language] Residents may contact us at [phone number and/or email address] for recommendations about flushing times in their community.

**Learn about construction in your neighborhood.** RHGC service mains were replaced in 1993 using PVC materials. Contact us at 360-678-7446 or email at rollinghills@oakharbor.net to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line or galvanized service line if present.

**Have your water tested.** Contact **RHGC** to learn more about our current water testing requirements and results. Alternatively, you may contact a certified laboratory to have your water tested for lead at your own expense. **Edge Analytical is a certified Lab located in Mount Vernon, WA.** Note, a water sample may not adequately capture or represent all sources of lead that may be present. [Visit EPA’s basic information webpage](https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto) for information on sources of lead that include service lines and interior plumbing.

## Test Your Child to Determine their Blood Lead Levels

A family doctor or pediatrician can perform a blood test for lead and provide information about the health effects of lead. State, city, or county departments of health can also provide information about how you can have your child's blood tested for lead. The Centers for Disease Control and Prevention recommends public health actions when the level of lead in a child’s blood is 3.5 micrograms per deciliter (µg/dL) or more. [Visit EPA’s Basic Information website](https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water) for more information and links to CDC’s website.

**For information about potential financing solutions** to assist property owners with replacement of lead service lines, please contact us at [**rollinghills@oakharbor.net**](mailto:rollinghills@oakharbor.net) **or 360-678-7446 and we will direct you to the appropriate entity for assistance.**

For more information on reducing lead exposure from your drinking water and the health effects of lead, [visit EPA’s Lead website](http://www.epa.gov/lead).