**If you have not completed the attached form and returned to RHGC Water Office, you will not be included in the notifications, even if you were included in years past.** The TCPA (Telephone Consumer Protection Act) states that all Businesses must obtain **written** consent to add customers to a subscription list and send communications. **If you have already submitted a form to the RHGC Water Office, please disregard this notice.**

**TEXT MESSAGES OR VOICE MAIL CONSENT FORM**

**MEMBER NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **PHONE #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ TEXT MSG VOICEMAIL (choose preferred notification)**

 **OPT-IN OPT-OUT EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**FOR URGENT NOTICES ONLY**

Return this form with your payment or call the office if you have any questions 360-678-7446.

**April 2024 Billing Newsletter**

**Rolling Hills-Glencairn main water lines will be flushed on Tuesday, April 9th and Thursday, April 11th with Friday, April 12th as optional 3rd day if necessary. Flush begins at 8 am and continues until 5 pm.**

* Signs will be placed at community entrances and you’ll receive a reminder notification via “Robo-call or Robo-text” if your contact information is on file in the office.
* **Important Note**: **Do not use any water** during the flushing. Although water may be available, using it will delay overall restoration and may cause water to flow in the wrong direction.
* At 5pm, if your street was flushed that day, turn on an outside hose bib until the water runs clear (approx. 10-15 minutes). If your street was not flushed, you do not need to run outside faucets that day.
* You will know when flush is completed (Thursday or Friday) when signs are removed from community entrances. Notice of the streets that were flushed will be updated on Facebook and on the community website by 5pm each flush day.

**Important RHGC notifications about our community are posted on the “Rolling Hills Glencairn Neighborhood Watch” Facebook page**. We encourage you to join the group. **NOTE:** The “Rolling Hills Community Page” on Facebook is not affiliated with RHGC and is *not monitored by office staff, board members or the water manager*. Our website is **rollinghillsglencairn.com**.

**Beach parking lot gate** has been reinstalled. Keycards and parking passes have been mailed out for new applicants. For those who already possess a keycard, it will function as it did before by simply holding key card to reader for access. The key pad is for programming only. The keycard is required for **both entry and exit** from the beach parking lot. Hang the green permit from your rearview mirror or place the permit on your dash in the left-hand corner. Be sure it is facing up and remains visible from the outside. The lock will **not** be able to be opened between 10pm and 6am even with a keycard. Be sure to exit the lot before 10pm. Foot traffic remains unrestricted. Applications for a key card can be found on our website **rollinghillsglencairn.com**. Replacement key cards available for $10 at the office.

There have been complaints recently about **trash** accumulating in some yards. A garbage-strewn area can bring down property values and be a breeding ground for rodents. Remember that maintaining a clean environment benefits everyone in the community. Yards with improperly stored garbage can be reported to the Public Health Dept. at 360-679-7350.

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**Hiring part-time lifeguards and a pool operations manager** for the Memorial Day Weekend and the 2024 summer season. Applicants must have a current lifeguard certificate or be able to be certified, be at least 15 years old, be reliable and responsible. Please call the office at 360-678-7446 for more information.



The next Board of Directors meeting is scheduled for **Tuesday,** **April 9, 2024** at 7pm at the clubhouse. All community members are invited and encouraged to attend.