

MONTHLY NEWSLETTERS printed on the back of the bills are designed to keep you updated about important issues and events in our community. Please take the time to review the back of each bill so you can stay informed. Newsletters will also be posted on our web page rollinghillsglencairn.com

WATER SYSTEM Our water treatment facility is managed by **King Water**. If you have questions about water quality, call them at 360-678-5336. To report an after-hours water emergency, call **888-266-7048**. Charge-backs from King Water for residential investigation call outs requested by members will be passed on to the customer. Call King Water for emergencies, not residential maintenance. For billing inquiries, continue to call the Rolling Hills Glencairn Office at 360-678-7446.

The **COMMUNITY DOCK, BEACH AND PIER** are private membership amenities for you to enjoy. Once the gate is re-installed, you will need a keycard to access. If you do not have a keycard and would like one, contact the office. Limit 1 per household. The float will return by Memorial Day weekend and will remain in place through Labor Day. This facility is for day use only. There is no overnight moorage!

The **BASKETBALL COURT and BASEBALL FIELD** are available to use on a first come, first served basis. There is a push button light on the light post for evenings. The basketball court closes at 10pm. Please respect the neighbors and do not play after 10:00pm.

Water System Update

We are replacing the filtration system in our water plant. Our five filters have reached the end of their lifespan and are no longer filtering our water to remove our high levels of iron and manganese. This has resulted in fluctuating chlorine levels, discolored water and slowed water production. We must all conserve water as much as possible until the project is finished. Your summer water rates may be higher if you exceed 1000 cubic feet per month (7480.5 gallons). Please see the tiered water rate schedule on the billing newsletter. Our engineering firm is Davido Consulting Group, Inc. and our Civil Engineer is Jeff Tasoff. Following is a list of tasks completed or in progress.

- Pilot test and Engineering for State Approval completed.
- New Filters ordered from ATEC.
- Demolition of the old filters completed.
- Well #1 in Water Plant, inactive since 2003 was removed and decommissioned.
- Well #4 pump & downpipe replacement completed.
- One fire hydrant has been replaced. Two more are in the process of being replaced.
- Installation of the new filters is expected in July 2023.

Our new treatment system will include a biological filtration method that uses naturally occurring bacteria to remove contaminants such as ammonia. We have relatively low levels of ammonia in our ground water as a result of natural or agricultural sources. Although the low level of ammonia in our water does not pose a direct health concern, the ammonia level fluctuates which can require more chlorine to neutralize. The ammonia has made it more difficult to stabilize chlorine levels and our level of Disinfection Byproducts (DBP's) has shown an increasing trend. Rolling Hills-Glencairn has been asked to participate in WA DOH- Office of Drinking Water Pilot Initiative study on developing strategies to control Disinfection Byproducts (DBP's). Samples will be analyzed by the DOH to develop future water testing regulations and requirements.



If you have questions, complaints or need information in Island County, please call:

Building Permit Requirements, Decks and Fences	Building Division	360-679-7339
Trash, Sanitation, Septic Issues	Environmental Health	360-679-7350
Home Businesses, Zoning or Land Issues, R.V. Complaints	Code Compliance	360-678-7809
Outdoor Storage of Junk or Junk Vehicles	Code Compliance	360-678-7809
Roads, Mowing & Ditch Maintenance	Road Department	360-679-1331 or 360-675-2004
Drainage, Abandoned Vehicle & Right of Way obstructions	Public Works	360-678-7813
Noise, Animal Control, Dog & Cat Complaints, Speeding	Island County Sheriff	360-679-9567 non-emergency