For those who did not receive a text or phone call reminder for the flush in April, fill out the attached form and return it to the office for future notices. **If you have already submitted a form to the RHGC Water Office, please disregard this notice. If you have not, you will not be included in the notifications, even if you were included in years past.** The TCPA (Telephone Consumer Protection Act) states that all Businesses must obtain **written** consent to add customers to a subscription list and send communications.

**TEXT MESSAGES OR VOICE MAIL CONSENT FORM**

**MEMBER NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**PHONE #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ TEXT MSG VOICEMAIL**

**OPT-IN OPT-OUT EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Return this form with your payment or call the office if you have any questions 360-678-7446.

**May 2023 Billing Newsletter**

**Summer demand** for water in our community is high. We are in the process of upgrading our water system, consequently our ability to produce and filter water is significantly lower than in years past. We must continue to conserve water, therefore the **extra usage allotment for summer has been suspended**. The current tiered schedule for usage is included.



|  |  |  |
| --- | --- | --- |
| **2023 MONTHLY WATER RATES** | | |
| **0 to 1000 cubic foot** |  | **$55.00** |
| Next 250 cubic foot | *X* | 2¢ per cubic ft. |
| Next 250 cubic foot | *X* | 3¢ per cubic ft. |
| Next 250 cubic foot | *X* | 4.5¢ per cubic ft. |
| Next 250 cubic foot | *X* | 6¢ per cubic ft. |
| Next 250 cubic foot | *X* | 7.5¢ per cubic ft. |
| Cubic foot over 2250 | *X* | 9¢ per cubic ft. |

**Conserving water** can extend the life of your septic system by reducing soil saturation.

**Some additional ways to save water:**

1. Turn off the faucet while brushing your teeth or doing the dishes
2. Only run the washing machine and dishwasher when you have a full load
3. Use low flow shower heads and toilets
4. Repair leaks (toilets, water softeners, dripping faucets and underground)
5. If you have a garden, don’t water during the heat of the day
6. Install a rain barrel for outdoor watering
7. Take shorter showers
8. Verify water softeners are not over-backwashing

Know where your water meter and shut off valves are located. Keep the area around water meter clear and readily accessible and report any leaks promptly.



Check out the website at rollinghillsglencairn.com for community information. It includes our amenities, policies and guidelines, the water system, pool and clubhouse reservations, monthly newsletters and much more.

Parking roadside is a safety concern in our neighborhood. It can be hazardous, especially on hills and around corners creating limited visibility on our narrow streets. Please find space on your property for your vehicles & trailers. Occasional roadside parking by guests is acceptable as long as it is not overnight. Remember that parking etiquette is all about courtesy. Be respectful of your neighbors and responsible for your guests.



Now that the weather has gotten better, we have many walkers and children out playing, please be considerate and safe when driving in our community. Show you care by slowing down, the speed limit is 25 MPH.

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**Rolling Hills Glencairn Office Hours:** 9:00am-2:00pm, Monday–Friday unless otherwise posted.

The office will be closed Monday, May 29th in observance of Memorial Day.

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**Board of Directors meetings are held the 2nd Tuesday of every month.** The next one is scheduled for Tuesday, May 9, 2023 at 7pm at the clubhouse**.** All members are invited and encouraged to attend.