We were unable to send out text reminders regarding the last flush without written consent from our community members. The TCPA (Telephone Consumer Protection Act) states that all Businesses must obtain **written** consent to add customers to a subscription list and send communications. By completing the form below, you are subscribing to receive text messages/voice mail from Rolling Hills-Glencairn Water Association.

 **TEXT MESSAGES OR VOICE MAIL CONSENT FORM**

**MEMBER NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **PHONE #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ TEXT MSG VOICEMAIL**

 **OPT-IN OPT-OUT EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Return this form with your payment or call the office if you have any questions 360-678-7446.

**November 2022 Billing Newsletter**

**![MCHH01599_0000[1]]()**Our recent full system flush consisted of closing and opening main water valves strategically throughout the community to run water through all the main lines and out the fire hydrants. This process cleans out all the water lines of sediment that can build up over time. Our water from the community well is pumped and is currently treated for bacteria only not for color (yellow or brown). This color is typically iron and manganese and these are considered secondary contaminants which can be aesthetically unpleasant. RHGC is dedicated to ensuring the quality and safety of our drinking water. The anticipated completion of upgrading our filtration system is Spring 2023. FYI: Water rates cover operation, maintenance, necessary upgrades and emergency reserve funds for the water system only.

**The Fire Marshal has lifted the ban on outdoor burning in Island County as of midnight, October 25, 2022.**Recreational fires & burning of natural debris is now allowed. These may not be greater than 3 feet in diameter and/or 2 feet in height. Burning trash and burn barrels are strictly prohibited.

**The holiday season is nearly upon us so be forewarned that MAIL THEFT** becomes more common this time of year. USPS, UPS and Fed EX vehicles may be followed to steal packages left on doorsteps. You can discourage these thefts by checking your mail every day or have a trusted neighbor collect your mail & packages for you. Also consider, your workplace may be a safer location to have packages delivered.

The clubhouse is available to rent for your winter events for only $40 per day. Use of a dumpster is an additional charge if needed (by request only). Weekends can fill up fast, call the office to schedule.

**North Whidbey Help House** - If you are in need of a Thanksgiving food basket, registration is **Monday, October 31st thru Friday, November 11th**. You must provide picture ID for anyone 18 or older in the household and current proof of your physical address. If you have any questions call the Help House at 360-675-0681.

**Thanksgiving Office Schedule** - The Rolling Hills-Glencairn Community Service office will be **closed** Thursday, November 24 through Friday, November 25, 2022 so office staff may spend the Thanksgiving holiday with their families. We hope you have a Happy Thanksgiving as well.

The next Board of Directors meeting is scheduled for **Tuesday, November 8, 2022** at 7pm in the clubhouse. All members are invited and encouraged to attend.