**If your bill is high this month because of December 2020’s Chlorine Flushing, please call the office.**

**January 2021 Billing Newsletter**



**Thank you** to those members who made the neighborhood so cheerful with Christmas lights and decorations last month! It was beautiful and much appreciated by many community members.

![j0424828[1]]()

Bill Pay is done through your banks online system. Send to Rolling Hills-Glencairn @ 1126 Sidney St. Oak Harbor, WA 98277. Include your account number which is on the top right hand corner of your monthly statement. The zero’s and the period are included as a part of your account. The bank sends us a physical check not EFT, so send your payment about the 2oth to ensure it can be processed before the due date.

Our water system is managed by King Water. Thank you for being patient while we make this transition. If you have questions about water quality call them at 360-678-5336. For billing questions call the Rolling Hills Glencairn office at 360-678-7446.

**Beach parking lot gate**—The lock should be installed in the next few weeks. If your application has been turned in, keycards and parking passes are available for pick up at the office. If you don’t pick up, they can be mailed, but they are bulky and will require an extra mailing. It would be preferrable if you can stop by and pick them up. If you have lost your application, go to our website **rollinghillsglencairn.com** and print a new one.

**![MCj02153310000[1]]()Take your trash to Island County Solid Waste regularly if you don’t have pick-up service.** **Please don’t leave trash piling up in your yard or on the street or in your yard, it’s a health hazard! If you have complaints, call Island County Health Department at 360-679-7350**

****The next Board of Trustees meeting is scheduled for **Tuesday,** **January 12, 2021** at 7pm via ZOOM. Email the office for the link if you are interested in attending. rollinghills@oakharbor.net

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| **MONTHLY WATER RATES**  |
| 0 to 1000 cubic foot (Oct.-May)  |  |  $30.00 |
| 0 to 1500 cubic foot (June-Sept.) |  |  $30.00 |
| Next 250 cubic foot  | *X* | 2¢ per cubic ft. |
| Next 250 cubic foot  | *X* | 3¢ per cubic ft. |
| Next 250 cubic foot  | *X* | 4.5¢ per cubic ft. |
| Next 250 cubic foot  | *X* | 6¢ per cubic ft. |
| Next 250 cubic foot  | *X* | 7.5¢ per cubic ft. |
| Cubic foot over 2250  | *X* | 9¢ per cubic ft. |

**Current Billing Information—**

**Water Charges (see side panel for current rates)**

**Dues and Assessments are billed monthly**. Dues and assessments are $30 and included with your monthly water bill. The total charges are due by the first of each month. Late charges are assessed on the unpaid balance. 3 months of non-payment may result in your water being disconnected and a shut off fee of $100 will be added to your account. After 4 months of non-payment, a lien may be placed on your property. After 13 months of non-payment your water service will be forfeited & foreclosure may commence. All legal fees associated with collection of the above charges will be applied to the property owner’s account. (Your total balance will need to be paid to have water service reconnected).

**Monthly Finance Charges** are computed monthly by applying the rate of 18% APR (minimum of $1.50 per month) to the unpaid balance. **Returned Check Fee (NSF):** $25.00