**May 2020 Billing Newsletter**



Check out the **new website** for community members at **rollinghillsglencairn.com.** It includes information about our amenities, policies and guidelines, the water system, pool and clubhouse reservations, monthly newsletters and much more.

j0424828[1]**Rolling Hills Glencairn Office Hours:** 9:00am-2:00pm, Monday–Friday unless otherwise posted.

The office will be closed Monday, May 25th in observance of Memorial Day.

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The next Board of Trustees meeting is scheduled for **Tuesday,** **May 12, 2020** at 7pm will be held virtually. Regular meetings will be held when restrictions are released.

**CURRENT BILLING INFORMATION**

**Water Charges** are billed monthly (see below for water rates). The total water charges must be paid by the due date printed on the statement. If payment is not received by the due date, a late charge will be assessed on the unpaid balance and your water connection may be disconnected and you will be charged an additional $100.00. (Your total balance will need to be paid to have water service reconnected.)

**Monthly Dues and Assessment (currently $30.00 per lot)** are billed every month and are included with the water bills. If your dues and/or assessments are not paid on or before the due date, a late charge will be assessed on the unpaid balance. If your account is not in good standing, Rolling Hills-Glencairn does not have to supply water and may start legal proceedings to collect.

**Finance Charges** are computed monthly by applying the rate of 18% APR (minimum of $1.50 per month) to the unpaid balance.

**Returned Check (NSF):** $25.00

**Water Installation Charge**: $5,000.00

**Revoked Water Re-connection Fee:** Owners who are twelve (12) months delinquent in paying their dues, assessments and/or water charges will forfeit their water connection. The fee for a new water hookup is currently $5,000.00 and must be paid together with all past-due amounts before being allowed to have another water connection.

*After 4 months of non-payment; a lien may be placed on your property. After 13 months of non-payment, foreclosure process may commence. All legal fees associated with collection of the above charges will be applied to the property owner’s account.*

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| **MONTHLY WATER RATES** | | |
| 0-1000 cubic feet (Oct –May) |  | $30.00 |
| 0-1500 cubic feet (June-Sept.) |  | $30.00 |
| Next 250 cubic feet | *X* | 2¢ per cubic ft. |
| Next 250 cubic feet | *X* | 3¢ per cubic ft. |
| Next 250 cubic feet | *X* | 4.5¢ per cubic ft. |
| Next 250 cubic feet | *X* | 6¢ per cubic ft. |
| Next 250 cubic feet | *X* | 7.5¢ per cubic ft. |
| Cubic feet over 2250 | *X* | 9¢ per cubic ft. |

**Clubhouse Rental** is $25.00 per day.The clubhouse is for Rolling Hills-Glencairn members and their guests. Sponsoring member must be in good standing (dues & water bills current).

**Picnic shelter and barbecue** may be used on a first come, first served basis.

**Pool—tentative schedule.** Four adults only during Adult Swim times. During other times, members will be able to reserve a 50 minute block for their household only.