**April 2020 Billing Newsletter**

**This is a time of rapid changes and mandated restrictions due to the COVID- 19virus, here’s some information specific to our community & facilities.**

**Water utilities are considered essential services, so in an effort to protect your health and the health of office staff, payments will be accepted at the office window,** **not inside**. The drop box and USPS are also still options for your payments. Office hours are Monday—Friday, 9:00am--2:00pm, unless otherwise posted.

 For everyone’s safety we request that you follow **social distancing** recommendations at community facilities including the picnic shelter, basketball court and pier. Limit the people in your group to members of your immediate household. Be considerate and allow others a turn to use the court if they’re waiting.

The board of trustees is still working on a by-laws change to include and enable code enforcement for violations. Making this change will require a vote of the membership. Watch your upcoming mail & possibly a webpage for a copy of the proposed changes for your review and vote by proxy or at the annual meeting.

The monthly board meeting for **Tuesday,** **April 14, 2020** has been cancelled. The next scheduled meeting is May 12, 2020 @ 7pm at the clubhouse. June 6th at 1pm is the currently scheduled date & time for our Annual Meeting.

**Changes** to the scheduled opening date and procedures at the pool are being considered.

**The Community Easter Egg Hunt** for April 18th has been cancelled. The Masons African Genesis Lodge #101 and King Hiram Chapter #24 hope to sponsor an egg hunt here next year. As an alternative, several residents in our community are **displaying plastic Easter Eggs** on their porches and in windows for a **virtual egg hunt**. Feel free to join in or just enjoy while walking or driving by.

**SEMI-ANNUAL FULL SYSTEM FLUSH NOTICE & PROCEDURE.** Rolling Hills-Glencairn main water lines will be flushed on **Thursday, April 23, 2020**. A full system flush consists of closing and opening main water valves strategically throughout the community to run water through all the main lines and out the fire hydrants. This procedure cleans out all the water lines of sediment that can build up over time. **DO NOT USE ANY WATER** during the flush. You may have water in your home sporadically throughout the day but using it may only delay the restoration of supply to everyone.

If you use water during the flush, stirred up sediment may be pulled into your house. **When the flush is complete, we suggest you turn on an outside hose bib and let it run until you see that the water runs clear (**10 minutes).

Flushing usually begins about 8am and continues until about 5-6pm. You will know when the flush is completed when the signs are removed from the entrances and **if we have a current phone number on file in the office, you will receive a “Robo-call or Robo-text” from RHGC as the sender with a notice of the flush’s completion.** Call the office with your current number if you have not been receiving these calls in the past.

![MCj02153310000[1]]()To protect drivers and customers, **Island Disposal** has instructed their drivers not to service you if your trash is not secured in either a sealed bag or container that can be disposed of without it opening. All garbage items inside your containers must be completely contained in properly sealed bags. Questions can be emailed to customerservice2144@wcnx.org or call 360-678-5701.