**We were unable to send out text reminders regarding the last flush without written consent from our community members. The TCPA (Telephone Consumer Protection Act) states that all Businesses must obtain written consent to add customers to a subscription list and send communications. By completing the form below, you are subscribing to receive EMERGENCY text messages/voice mail from Rolling Hills-Glencairn Water Association.**

 **TEXT MESSAGES OR VOICE MAIL CONSENT FORM**

**MEMBER NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **PHONE #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ TEXT MSG VOICEMAIL**

 **OPT-IN OPT-OUT EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Return this form with your payment or call the office if you have any questions 360-678-7446.**

**December 2022 Billing Newsletter**

**Winter Home Tips:**

* Insulate water pipes that are at a risk freezing.
* Winterize your home – install insulation, weather stripping, storm windows and check heating systems.
* Prepare for power outages – keep a stock of supplies you may need in case of a bad wind or snowstorm. Food, water, batteries, and blankets are key. Make sure you keep these in your car too.
* Let faucets drip- a slow dripping faucet can relieve the pressure inside the pipes, so they do not burst.
* Keep cabinet doors open so the pipes under the sinks are exposed to the warmer air in the home.
* Trim back branches or shrubs that would endanger your home, power lines or other structures.
* Keep the thermostat at a consistent temperature and at 55 degrees while you are away.
* Be a Winter Buddy – Check on family, friends and neighbors, especially older adults, to make sure that they have heat, supplies and are safe inside.

![MCj03126680000[1]]()The windy season has started, and power outages can be expected. During a power outage, one pump and one well are online so water may still be available, but your water pressure will be lower than normal. (Normal is 60 PSI, during an outage it may be 26-30 PSI) It is only enough for a drink, water on hand and a slow refill of a toilet. Also, consider if your septic pump is not hooked to a generator, using too much water may overflow your system. In the event of a long-term outage, please use water only as necessary and do not expect to have unlimited access.

If you notice a streetlight that is not operating properly, and it is not due to an emergency circumstance (i.e. Flooding, downed power line, earthquake, etc.), please go to PSE.com > OUTAGE > Street Light Problem and complete online form. You will need to provide nearest address of streetlight and pole number.

![MCj03963460000[1]]()Parking roadside on community streets is dangerous! These streets are narrow 2-way roads; unless you are completely off the paved road you are obstructing traffic. On occasion you may need to use the road but please limit it to a few hours and take into consideration visibility and safety. Do not park roadside overnight!

**The December 13, 2022 Board meeting is cancelled.** The next Board of Directors meeting is scheduled for **Tuesday, January 10, 2023,** at 7pm in the clubhouse. All members are invited and encouraged to attend.

Holiday Closure: Dec 23-25 & Dec 30-Jan 2. Merry Christmas & Happy New Year!

Regular office hours are: 9am-2pm, Monday-Friday.