**May 2021 Billing Newsletter**

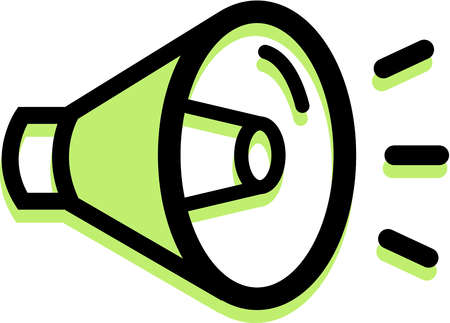
**Billing Changes:** A Reserve Study was completed for our community on June 28, 2018. At that time, it was recommended that we increase Dues by $20 per month to build and maintain a minimum reserve fund of $1.7 million dollars. In order to begin funding this reserve (as required by Washington State law), the Board of Trustees voted to raise the Dues by $10 per month in 2018 with additional raises to be considered in the future. To continue working on long term plans, keep up with rising costs, continue large-scale maintenance needs, and to fund the necessary reserves, the following rate changes will be made. Beginning **July 1, 2021 dues** will be increased by $10 per month ($365.00 annually). **Water** rates will increase by $15 per month ($45 monthly) for 1000 cu’ of usage. The **USDA Assessment** remains at $125 per year. These fees will be combined and billed monthly. Typical monthly billing will increase by $25 per month to $85 total.



**For those of you who make payments using your banks bill pay system, please update your payments beginning July 2021 for the statement that is due Sept. 1st.**

Effective July 2021 the Clubhouse rental fee will be $40.00 per day. The rate has not increased since 2012.

To date we have received **120 surveys** that were sent out with last month's water bill. The responses received account for roughly 24% of the community. If you haven't gotten your survey in yet, please take a couple minutes to fill it out and highlight any specific concerns you have. These surveys are invaluable and will help the Board of Trustees better direct their focus for the community. The results of the survey will be read in their entirety during the annual meeting on June 5th. They will also be published to the community website following the meeting for all to review. Help us make our neighborhood a better place!



**If you have questions, complaints or need information in Island County, please call:**

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| Building Permit Requirements, Decks and Fences | Building Division | 360-679-7339 |
| Trash, Sanitation, Septic Issues | Environmental Health | 360-679-7350 |
| Home Businesses, Zoning or Land Issues, R.V. Complaints | Code Compliance | 360-678-7809 |
| Outdoor Storage of Junk or Junk Vehicles | Code Compliance | 360-678-7809 |
| Roads & Ditch Maintenance | Road Department | 360-679-1331 or 360-675-2004 |
| Drainage, Abandoned Vehicle & Right of Way obstructions | Public Works | 360-678-7813 |
| Noise, Animal Control, Dog & Cat Complaints, Speeding | Island County Sheriff | 360-679-9567 non-emergency |

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**Rolling Hills Glencairn Office Hours:** 9:00am-2:00pm, Monday–Friday unless otherwise posted.

The office will be closed Monday, May 31th in observance of Memorial Day.

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**Board of Trustees meetings** are the 2nd Tuesday of every month. The next one is **Tuesday, May 11, 2021** at 7pm at the clubhouse. Members are invited to attend with current social distancing guidelines.